Chris,

Just want to drop a line to say thank you for the outstanding service your team provided to us. We, like many others, were skeptical about purchasing a high end sports car online but working with Troy removed all doubt. From our initial phone call about the car, he was knowledgeable and forthcoming – answering all of our questions both about the car and the buying process. His description of the car as "collector quality" was spot on! Seeing it for the first time took our breath away but we were hooked once we took it for a drive on Missouri's highways and heard the roar of the engine and felt its performance. Our 24 hour whirlwind trip to Premier was quite the experience. Throughout this time, Troy was a consummate professional delivering impeccable customer service – from the time he picked us up at the airport to the time he dropped us off. Our entire interaction with the Premier team – you, Troy and Dee – was memorable and made us feel like valued customers. We never felt pressured. Once we got home, Troy followed up with additional information and helped to coordinate our delivery flawlessly.

We continue to remain in awe of our baby - our **1997** Ferrari F355 Spider. Our enjoyment of it is only heightened further by the memories that lead us to it and our experience throughout the process with your team. As we look to purchase another vehicle of similar caliber, we undoubtedly will look to Premier and would encourage others to do the same.

Thank you for helping us to realize one of our dreams.

Mark and Nellisha

Fredericksburg, VA